

# Consumer Grievance Redressal Forum FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003) Sub-StationBuilding BSES (YPL) Regd. Office Karkardooma.

Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886 E-mail:cgrfbypl@hotmail.com

## C A No. Applied for Complaint No. 68/2019

In the matter of:

Neeraj Khosla

.....Complainant

**VERSUS** 

BSES Yamuna Power Limited .....Respondent

#### Quorum:

- 1. Mr. Arun P Singh (Chairman)
- 2. Mrs. Vinay Singh, Member (Legal)
- 3. Dr. Harshali Kaur, Member (CRM)

## Appearance:

- 1. None present on behalf of the complainant
- 2. Mr. Imran Siddiqi & Mr. B.B. Sharma, On behalf of BYPL

#### ORDER

Date of Hearing: 22<sup>nd</sup>November, 2019

Date of Order: 25th November, 2019

### Order Pronounced by:- Dr. Harshali Kaur, Member (CRM)

Briefly stated facts of this case are that the complainant sought to energise ten new electricity connections by filing the present complaint before this Forum on 23.10.2019.

It is his submission that he applied for new electricity connections at F-167/168, Pandav NagarDelhi-110091 vide request numbers 8003678133, 8003670095, 8003671804, 8003671805, 8003677505, 8003671807, 8003666680, 8003678134, 8003670419 and 8003678136.

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Complaint No. 66/2019

The complainant states that, the respondent company told him to demolish the

construction on ground floor and terrace of the premises, which he did, but still

he is unable to get the meters energised. Therefore he has requested the forum

to direct the respondent company for immediate release of the domestic

connections.

Notice was issued to both the parties to appear before the Forum on 22.11.19.

None was present on behalf of the complainant. Sh Imran Siddiqi, authorized

representative of the respondent company stated that the complainant had been

issued demand notices after resolving the issue with him, to energise his

connections. He has also placed on record the demand notices issued to the

complainant and their receipts.

Further, bare perusal of this demand notices and their receipts show that the

complainant has already paid the same. The A.R. of the company has also

placed on record a letter by the complainant, duly signed by him, requesting for

withdrawal of his case as his grievance has been addressed satisfactorily.

Since the complainant had moved an application requesting for withdrawal of

the complaint, we find it prudent to dispose off this case as withdrawn.

No order as to the cost. A copy of this order be sent to both the parties and file

be consigned to record room thereafter.

The order is issued under the seal of CGRF.

· 25.11.19

MEMBER (CRM)

ARUN DSINGE

CHAIRMAN

(VINAY SINGH) MEMBER (LEGAL

MEMBER (LEGAL)

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